

TIM MYERS

IT Professional - 10+ Years Experience

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PROFESSIONAL SUMMARY

Technically versatile IT professional with 10+ years of hands-on experience building, deploying, troubleshooting, and supporting software and systems for end users and internal teams. Skilled at diagnosing technical issues, explaining solutions clearly to non-technical people, and documenting work so it's repeatable. Calm under pressure and detail-oriented, now focused on a career in IT support and security operations. Seeking an IT Help Desk / Technical Support role.

TECHNICAL SKILLS

Operating Systems: Windows 10/11, Windows Server, macOS, Linux

IT Support & Admin: Active Directory, DNS/DHCP, user & account management, software install/deployment, remote support, ticketing systems

Support Tools: JIRA, Freshdesk, Microsoft 365 Admin Center, Azure AD / Entra ID, RDP, TeamViewer, RustDesk

Networking: TCP/IP, DNS, DHCP, VPN, firewalls, subnetting (fundamentals)

Scripting & Tools: PowerShell, Bash, Git, SQL, Azure DevOps

Development: C#/.NET, JavaScript, React

Professional: Customer service, troubleshooting, documentation, prioritization

EXPERIENCE

.NET Developer - Augeo

Remote (Greater Minneapolis-St. Paul Area) | March 2024 - March 2026

- Developed and maintained .NET-based enterprise applications supporting loyalty and engagement platforms.
- Collaborated with cross-functional teams to deliver reliable, scalable software solutions.
- Participated in code reviews and contributed to continuous improvement of development practices.

Software Developer - Davis Graham & Stubbs LLP

Denver, CO | March 2022 - February 2024

- Built and maintained internal legal software tools supporting one of Colorado's largest law firms.
- Delivered full-stack features across web and back-end systems with a focus on reliability and accuracy.

Software Developer - Denver Coder

Denver, CO | June 2021 - April 2022

- Executed freelance and contract software projects for local businesses across a variety of tech stacks.

Full-Stack Developer - Envision Radiology

Colorado Springs, CO | August 2019 - May 2021

- Developed and maintained full-stack web applications supporting radiology clinic operations.
- Improved data workflows and internal tooling to streamline staff processes and reporting.

Software Engineer IV - JBS

Greeley, CO | October 2018 - May 2019

- Contributed engineering expertise to enterprise-scale internal software for one of the world's largest food processors.

Software Engineer II - FRONTSTEPS

Glendale, CO | October 2015 - April 2018

- Managed multiple SaaS products spanning diverse technologies for HOA and property management clients.
- Independently led projects from conception to launch, including two cross-platform mobile apps (iOS & Android) built in Xamarin.
- Created and managed App Store accounts under the DwellingLIVE brand for both platforms.

Jr. C#.NET Developer - Fetter Logic, Inc.

Denver, CO | April 2014 - October 2015

- Built data mapping pipelines from UI through database to PDF output using custom C# logic.
- Developed internal automation tools that eliminated hundreds of hours of manual developer work.
- Served as backup deployment manager, releasing to QA, UAT, SIT, and Production via TFS/Visual Studio.

CERTIFICATIONS

- Practical Help Desk - TCM Security (August 2026)
- Advanced SQL: Logical Query Processing, Part 1 - LinkedIn (2021)
- Swift Level 1 - Cambridge Certification Authority (2016)
- Swift Level 2 - Cambridge Certification Authority (2016)

EDUCATION

- **Bachelor of Business Administration (BBA), Business Administration & Management** - Adams State University
- **Associate of Science (AS), Business, Management & Marketing** - Ashworth College